



GDPR Statement

The EU General Data Protection Legislation that comes in to force on May 25th 2018 and this document describes how the EfficienC Software Group (EfficienC) will comply with its stipuations.

EfficienC is a data controller and a data processor

The GDPR applies to 'controllers' and 'processors'. A controller determines the purposes and means of processing personal data. A processor is responsible for processing personal data on behalf of a controller. Therefore, EfficienC is a data processor under the GDPR in relation to its customers. EfficienC is also a data controller in that we store and process data about our business partners and staff.

EfficienC and the GDPR

EfficienC's principle focus is providing software solutions to customers and therefore we process data according to the instructions of a data controller and so EfficienC is a data processor.

However all companies must also process data regarding their own customers and staff, so EfficienC will also be a data controller as defined by the GDPR.

Our compliance

EfficienC is taking the following steps to ensure GDPR compliance:

- Reviewing and updating all data processes according to GDPR principles
- Ongoing GDPR training for staff
- Reviewing data processing agreements with business partners

EfficienC has also appointed a Data Protection Officer (DPO) to monitor GDPR compliance and they can be contacted at dpo@efficienc.ie.

Helping our business partners

Data security, and now GDPR compliance, are core functions at EfficienC. Ensuring our customer data is processed in line with GDPR requirements is our utmost priority. However should a data breach occur EfficienC has procedures prepared for informing our customers as soon as possible and for cooperating in putting any remedial measures in place.